

# Workforce Dashboard

Information on and features of the workforce dashboard.

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The PSC Workforce Dashboard is an analytical tool that enables NSW Public Sector Departments and agencies to answer important questions regarding their workforce on issues such as engagement, performance and productivity. It also allows them to benchmark against other agencies and can be used to investigate the links between workforce strategies, practices and business outcomes.

The Workforce Measurement Framework provides the framework for the use of workforce analysis and insights as part of a review cycle between workforce strategies, planning and practices to help improve service delivery for the people of NSW.

## Dashboard users

The Workforce Dashboard is designed to meet the needs of business users (e.g. managers, senior executives and Department Secretaries) and workforce data analysts in the NSW Public Sector. The dashboard will display information relevant to each user based on their role and data access level.

The dashboard is divided into two separate streams:

1. Managers
2. Workforce Analysts.

The Managers stream includes the following apps:

### **KPI's**

Displays performance, benchmarking and analysis for the sector-wide key performance indicators

### **Indicators**

Gives an overview of how Departments and agencies are performing across a broader range of workforce measures

### **Benchmarking**

Shows how Departments and agencies compare against their peers and the Sector average

### **PMES**

Provides aggregate analysis of People Matter Employee Survey data at indicator and question level

### **Understand bullying**

An innovative management tool that monitors areas of risk associated with bullying.

The Workforce analysts stream includes three further apps:

### **Geospatial**

Shows the distribution of employees and enables the analysis of characteristics of the Public Sector workforce across NSW

### **Analytics**

Allows the user to interrogate data and investigate specific workforce-related business problems.

### **Flexible working**

Allows users to analyse and benchmark the implementation and usage of flexible working in their department or agency.

## **Our data sources**

The Workforce Dashboard currently draws data from the collections managed by the PSC: Workforce Profile, People Matter Employee Survey and I work for NSW recruitment data.

## Access the dashboard

We have allocated licences to nominated users in NSW Public Sector departments and agencies. Additional licences may be available and interested parties should contact us for further information. Please **contact us** or call Workforce Information on 02 9272 6123.