

# ICT sector role descriptions

Executive roles bands 1 & 2 and grade roles from 3/4 to 11/12.

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[Executive roles](#)

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The ICT sector role descriptions below are samples taken from the sector. We welcome feedback on these.

These sample role description can be used across a range of workforce management activities, including recruitment, performance management, learning and development and career planning.

Each role description is in line with the [Role Description Development Guide](#) and identifies the capability levels required for the role from the [NSW Public Sector Capability Framework](#) Version 2:2020 and the Skills Framework for the Information Age (SFIA). The capability set is available at [www.psc.nsw.gov.au/capabilityframework/ICT](http://www.psc.nsw.gov.au/capabilityframework/ICT).

Please refer to the [Sector Role Description Guide \(PDF 47kb\)](#) and the [sector role descriptions FAQs](#) for information on how to use and adapt them to meet agency needs.

Please [contact us](#) for any enquiries about the ICT sector role descriptions.

## Executive roles

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[Band 1 Director ICT Delivery \(DOCX 101KB\)](#)

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[Band 1 Manager Cyber Security \(DOCX 101KB\)](#)

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[Band 1 Manager Security Operations \(DOCX 102KB\)](#)

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[Band 2 Chief Information Officer \(DOCX 100KB\)](#)

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## Grade roles

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[Grade 11/12 Manager Service Transition & Change \(DOCX 92KB\)](#) →

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[Grade 11/12 Principal Network Engineer \(DOCX 89KB\)](#) →

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[Grade 11/12 Principal Project Manager ICT \(DOCX 95KB\)](#) →

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[Grade 11/12 Principal Service Designer \(DOCX 104KB\)](#) →

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[Grade 9/10 Information and Data Architect \(DOCX 88KB\)](#) →

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[Grade 9/10 Scrum Master \(DOCX 91KB\)](#) →

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[Grade 9/10 Senior Business Analyst \(DOCX 109KB\)](#) →

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[Grade 9/10 User Experience Researcher \(DOCX 97KB\)](#) →

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[Grade 7/8 Business Analyst ICT \(DOCX 88KB\)](#) →

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[Grade 7/8 Database Administrator \(DOCX 89KB\)](#) →

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[Grade 7/8 Developer \(DOCX 96KB\)](#) →

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[Grade 7/8 DevOps Engineer \(DOCX 97KB\)](#) →

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[Grade 5/6 End User Computing Administrator \(DOCX 86KB\)](#) →

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[Grade 5/6 Service Level Analyst \(DOCX 86KB\)](#) →

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[Grade 3/4 Service Desk & Field Support Coordinator \(DOCX 87KB\)](#) →

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