

# ICT sector role descriptions

Executive roles bands 1 & 2 and grade roles from 3/4 to 11/12.

## On this page

### Executive roles

### Grade roles

The ICT sector role descriptions below are samples taken from the sector. We welcome feedback on these.

These sample role description can be used across a range of workforce management activities, including recruitment, performance management, learning and development and career planning.

Each role description is in line with the [Role Description Development Guide](#) and identifies the capability levels required for the role from the [NSW Public Sector Capability Framework](#) Version 2:2020 and the Skills Framework for the Information Age (SFIA). The capability set is available at [www.psc.nsw.gov.au/capabilityframework/ICT](http://www.psc.nsw.gov.au/capabilityframework/ICT).

Please refer to the [Sector Role Description Guide \(PDF 47kb\)](#) and the [sector role descriptions FAQs](#) for information on how to use and adapt them to meet agency needs.

Please [contact us](#) for any enquiries about the ICT sector role descriptions.

## Executive roles

---

[Band 1 Director ICT Delivery \(DOCX 101KB\)](#)



---

[Band 1 Manager Cyber Security \(DOCX 101KB\)](#)



---

[Band 1 Manager Security Operations \(DOCX 102KB\)](#)



---

[Band 2 Chief Information Officer \(DOCX 100KB\)](#)



## Grade roles

<a href="#"><u>Grade 11/12 Manager Service Transition &amp; Change (DOCX 92KB)</u></a>	→
<a href="#"><u>Grade 11/12 Principal Network Engineer (DOCX 89KB)</u></a>	→
<a href="#"><u>Grade 11/12 Principal Project Manager ICT (DOCX 95KB)</u></a>	→
<a href="#"><u>Grade 11/12 Principal Service Designer (DOCX 104KB)</u></a>	→
<a href="#"><u>Grade 9/10 Information and Data Architect (DOCX 88KB)</u></a>	→
<a href="#"><u>Grade 9/10 Scrum Master (DOCX 91KB)</u></a>	→
<a href="#"><u>Grade 9/10 Senior Business Analyst (DOCX 109KB)</u></a>	→
<a href="#"><u>Grade 9/10 User Experience Researcher (DOCX 97KB)</u></a>	→
<a href="#"><u>Grade 7/8 Business Analyst ICT (DOCX 88KB)</u></a>	→
<a href="#"><u>Grade 7/8 Database Administrator (DOCX 89KB)</u></a>	→
<a href="#"><u>Grade 7/8 Developer (DOCX 96KB)</u></a>	→
<a href="#"><u>Grade 7/8 DevOps Engineer (DOCX 97KB)</u></a>	→
<a href="#"><u>Grade 5/6 End User Computing Administrator (DOCX 86KB)</u></a>	→
<a href="#"><u>Grade 5/6 Service Level Analyst (DOCX 86KB)</u></a>	→
<a href="#"><u>Grade 3/4 Service Desk &amp; Field Support Coordinator (DOCX 87KB)</u></a>	→