

# Support for HR Practitioners on workforce matters

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The Public Service Commission and NSW Industrial Relations are currently working together to provide sector wide support to agencies on workforce matters related to COVID-19.

Links to relevant Public Service Commission and NSW Industrial Relations resources are provided below. If you are a HR Practitioner and need advice on a workforce matter related to COVID-19, see the contact details below.

## Contact the Public Service Commission

Please [contact us via email](#) if you require support related to any of the below issues. If your enquiry is urgent you can call our HR Support line on 1800 277 247.

- [Recruitment](#) – regulation, rules and guidelines
- [Transfers and Secondments](#) – rules and guidelines
- [GSE Act](#) – regulation, rules and guidelines
- Mobility and employment – recent updates to help with mobility and employment
- [Flexible Work](#) – tools to help you work flexibly

## Contact NSW Industrial Relations

For questions related to the following please [contact NSW Industrial Relations via email](#).

- [The Public Service Industrial Relations Guide](#)
- [Industrial relations circulars and memoranda](#)
- [Public Sector Awards](#)

- [Public Service determinations](#)

## Support for individual employees ▼

Individuals who have enquiries or concerns about HR or industrial relations matters should continue to contact the HR team in their agency.

The Public Service Commission's [enquiries and complaints](#) page provides further information to guide individuals to get help with an enquiry or complaint.

## Sector wide advice from the Secretary of the Department of Premier and Cabinet ▼

- [Employment arrangements during COVID-19](#)
- [Advice on travel during COVID-19](#)

## Virtual recruitment ▼

Technology allows us to adapt our recruitment processes when face to face recruitment is not an option. This fact sheet will help you adapt your existing processes to maximise the benefits of virtual recruiting.

[Find out more about Virtual Recruitment](#)