

PMES 2018

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Overview

The online NSW People Matter Employee Survey was open to all employees across the NSW public sector from Friday 1 June 2018 to Monday 2 July 2018. The survey provides an important opportunity for almost 400,000 employees to have a say about their workplace and to help make the public sector a better place to work.

The survey asks employees about experiences with their own work and working with their team, managers and the organisation. Participants are asked to be thoughtful, honest and candid when they complete the survey.

Responses from individual employees are confidential and strict rules are in place to safeguard privacy at every stage of the survey process.

The survey was coordinated by the Public Service Commission working in collaboration with public sector departments and agencies.

2018 main findings

People Matter Employee Survey 2018: Main Findings Report

[Download the report](#) →

The 2018 People Matter Employee Survey Report: Main Findings for the NSW public sector contains detailed results at sector and cluster levels.

Should you require an accessible version of the report please [contact us](#).

Response rates and results

Name	Response rate (per cent)	Number of responses
NSW public sector	50.7%	170,832
Education	45.5%	35,880
Family & Community Services	65.7%	6,894
Finance, Services and Innovation	91.0%	8,481
Health	45.7%	65,677
Industry	87.5%	5,238
Justice	37.4%	15,510
Planning & Environment	82.4%	6,680
Premier & Cabinet	100.4%	950
Transport	72.3%	19,869
Treasury	93.9%	734
Independent Agencies	51.0%	4,919

Cluster and agency reports

Education



- [Cluster report - Education](#)
- [Education Offices](#)

- [Public Schools - Teachers](#)
- [Public Schools - All Non-Teaching Staff in Schools](#)
- [Public Schools - Primary Schools](#)
- [Public Schools - Secondary Schools](#)
- [Public Schools - All Schools](#)
- [Public Schools - All other schools](#)

Family and Community Services



- [Cluster report - Family and Community Services](#)
- [Department of Family and Community Services](#)
- [Multicultural NSW](#)

Finance, Services and Innovation



- [Cluster report - Finance, Services and Innovation](#)
- [Department of Finance, Services and Innovation](#)
- [Service NSW](#)

Health



- [Cluster report - Health](#)
- [Ministry of Health](#)
- [Agency for Clinical Innovation](#)
- [Bureau of Health Information](#)
- [Cancer Institute NSW](#)
- [Central Coast Local Health District](#)
- [Clinical Excellence Commission](#)
- [eHealth NSW](#)
- [Far West Local Health District](#)
- [Health Education & Training Institute](#)
- [Health Infrastructure](#)
- [Health Professional Councils Authority](#)

- [HealthShare NSW](#)
- [Health System Support Group](#)
- [Hunter New England Local Health District](#)
- [Illawarra Shoalhaven Local Health District](#)
- [Justice Health & Forensic Mental Health Network](#)
- [Mental Health Commission](#)
- [Mid North Coast Local Health District](#)
- [Murrumbidgee Local Health District](#)
- [Nepean Blue Mountains Local Health District](#)
- [Northern NSW Local Health District](#)
- [Northern Sydney Local Health District](#)
- [NSW Ambulance](#)
- [NSW Health Pathology](#)
- [South Eastern Sydney Local Health District](#)
- [South Western Sydney Local Health District](#)
- [Southern NSW Local Health District](#)
- [Sydney Children's Hospital Network](#)
- [Sydney Local Health District](#)
- [Western NSW Local Health District](#)
- [Western Sydney Local Health District](#)

Industry



- [Cluster report - Industry](#)
- [Department of Industry](#)
- [Local Land Services](#)
- [Destination NSW](#)
- [NSW Institute of Sport](#)
- [NSW Office of Sport](#)
- [Sydney Cricket and Sports Ground Trust](#)

Justice



- [Cluster report - Justice](#)
- [Department of Justice](#)
- [Crown Solicitor's Office](#)
- [Fire and Rescue NSW](#)
- [NSW Police Force](#)
- [NSW Rural Fire Service](#)
- [NSW State Emergency Service](#)

Planning and Environment

- [Cluster report - Planning and Environment](#)
- [Department of Planning and Environment](#)
- [Greater Sydney Commission](#)
- [Independent Planning Commission](#)
- [Office of Environment & Heritage](#)
- [Biodiversity Conversation Trust](#)
- [Botanic Gardens & Centennial Parklands](#)
- [Jenolan Caves](#)
- [Sydney Living Museums](#)
- [Taronga Conservation Society Australia](#)
- [Western Sydney Parklands & Parramatta Park Trust](#)
- [Office of Local Government](#)
- [Lord Howe Island Board](#)
- [Art Gallery NSW](#)
- [Australian Museum](#)
- [Museum of Applied Arts and Sciences](#)
- [State Library of NSW](#)
- [Sydney Opera House](#)

Premier and Cabinet

- [Cluster report - Premier & Cabinet](#)

- [Department of Premier and Cabinet](#)
- [Barangaroo Delivery Authority](#)
- [Infrastructure NSW](#)
- [Natural Resources Commission](#)
- [Parliamentary Counsel's Office](#)
- [Urban Growth NSW Development Corporation](#)

Transport



- [Cluster report - Transport](#)
- [Transport for NSW](#)
- [NSW TrainLink](#)
- [Roads and Maritime Services](#)
- [State Transit Authority](#)
- [Sydney Trains](#)

Treasury



- [Cluster report - Treasury](#)
- [NSW Treasury](#)
- [NSW Treasury Corporation \(TCorp\)](#)
- [SAS Trustee Corporation \(State Super\)](#)

Independent agencies



- [Environment Protection Authority](#)
- [Health Care Complaints Commission](#)
- [Independent Pricing and Regulatory Tribunal](#)
- [Information and Privacy Commission](#)
- [Insurance & Care NSW \(icare\)](#)
- [Law Enforcement Conduct Commission](#)
- [Legal Aid Commission of NSW](#)
- [NSW Crime Commission](#)

- **NSW Education Standards Authority**
- **NSW Electoral Commission**
- **Office of the Children's Guardian**
- **Office of the Director of Public Prosecutions**
- **Ombudsman's Office**
- **Public Service Commission**
- **Sydney Water**
- **Water NSW**

How the results will be used

Public sector organisations receive reports that summarise responses from their employees. The results are used by organisations to identify areas of good practice and to make improvements where needed using the evidence from the survey.

The Public Service Commission uses the results to report on the overall performance of the public sector and to inform different types of sector-wide workforce management initiatives.

Most importantly, the results of the survey can be used throughout the sector by employees, managers, and work groups. The Public Service Commission encourages all employees and managers to engage with the results of the survey and think about how positive impact can be created at an individual, organisational, and systemic level to improve workplace practices.