

PMES 2023

On this page

[2023 survey](#)

[2023 reports](#)

[Resources](#)

[Frequently asked questions \(FAQs\)](#)

[Need more information?](#)

The NSW People Matter Employee Survey asks employees about their experience and perceptions of a range of workplace issues and practices, including management and leadership, service delivery, employee engagement, diversity and inclusion, public sector values, and unacceptable conduct.

The survey is conducted by the NSW Public Service Commission with assistance from NSW public sector agencies and Ipsos, an external service provider. Ipsos (formerly Big Village) is a member of the Australian Data and Insights Association (ADIA) and adheres to the Privacy (Market and Social Research) Code 2021.

The privacy of survey respondents is an important aspect in the design and management of the survey. The survey data is aggregated for reporting and response thresholds are applied to ensure that all survey responses remain anonymous and confidential.

The summary results of the survey help agencies identify elements of good practice and areas in need of further improvement. The survey results also provide evidence to help target strategies to build NSW Public Sector capability.

2023 survey

The 2023 People Matter Employee survey was open to NSW public sector employees from 21 August to 15 September 2023.

The public sector response rate for the survey was **53%**.

2023 reports

[NSW public sector](#)

→

[Communities and Justice](#)

→

[Customer Service](#)

→

[Education](#)

→

[Enterprise, Investment and Trade](#)

→

[Environment and Planning](#)

→

[Health](#)

→

[Premier and Cabinet](#)

→

[Regional NSW](#)

→

[Transport](#)

→

[Treasury](#)

→

[Independent and other agencies](#)

→

Survey data

[Download a copy of the machine readable version of the data included in the reports](#) →

Resources

Action Planning Guide



PMES 2023 Methodology Guide



Frequently asked questions (FAQs)

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See the PMES frequently asked questions page.



Need more information?

For questions relating to the survey please **[contact the People Matter Employee Survey team.](#)**

For all media enquiries please **[contact the PSC media team.](#)**